

Knowledge and Awareness of Consumer Protection Act among the Medical Practitioners in Pondicherry

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Background

The Consumer Protection Act(CPA) was enacted by Parliament of India in 1986. CPA was passed to provide better protection of the interests of consumers which turned out an important milestone in Indian Legislation giving rise to consumer jurisprudence. The medical profession was brought under the ambit of CPA in 1995 by Supreme Court. Before this act the medical negligence disputes were dealt by relevant sections of Indian Penal Code. These claims expensive and time consuming. The changes in the trends of practice of medical profession, increasing awareness of consumers, changing concepts, updated laws makes it imperative on part of medical practitioners to have adequate knowledge and awareness about CPA with updates to provide better services and prevent consumer disputes.

Aims And Objectives

1. To study awareness about Consumer Protection Act

- among medical practitioners in Puducherry.
2. To study knowledge about CPA.
3. To study and suggest the corrective measures required.
4. To know the attitude of medical practitioners towards CPA.

Material And Methods

A cross sectional study was done among medical practitioners in Puducherry. A self administered questionnaires was used.

Written Informed consent was taken prior.

Institutional Ethical Committee Approval was taken prior.

Results

To be continued.